

# HP Licence Subscription Service

HP Customer Support Contractual Services



This service provides your business and technical users with access to the most up-to-date software as soon as it's commercially available.

HP Licence Subscription Service provides you with the licence rights to use all new revisions of HP software and selected HP-supported third-party software products specified in and released during the term of the applicable service contract.

This service enables your business and technical users to access the most recent software updates as soon as they are commercially available. Simply select the HP or HP-supported third-party software products for which you wish to purchase coverage for the term of your service contract.



HP offers shrink-wrap, personal use, concurrent use or unlimited use licence-subscription services to match your initial software product licence.

For software products that require a licence key to use a new revision of software, you will receive a new licence key, or instructions for obtaining a new licence key, each time a software update is released for which you have purchased coverage.

## Service benefits

This service enables you to:

- Use the most currently released software updates of your selected software
- Acquire as many licence-subscription services as needed without paying for extra media and documentation updates
- Reduce the cost of purchasing individual update licences through subscription savings

## Service-feature highlights

- Access HP as a single provider for software-licence-subscription services pertaining to your HP-licensed and HP-supported third-party products
- Select the subscription model that matches your initial licence purchase
- Update of software-licence rights

## Specifications

Table 1. Service features

Feature	Delivery specifications
<b>Update of software-licence rights</b>	<p>The customer receives the licence rights to use subsequent revisions of all HP software and selected HP-supported third-party software products for which the customer has purchased service – as described in Exhibit E16, HP Terms and Conditions of Sale and Service, and in Exhibit SS5, HP Support Services.</p> <p>Delivery of – or instructions for obtaining – a licence key required to use the new version of software may be provided in conjunction with a licence agreement.</p>

# Acquire as many licence-subscription services as needed without paying for extra media and documentation updates.

## Service eligibility

To be eligible to purchase software-licence subscriptions, for products where this service is available from HP, the customer must be properly licensed to use the revision of the software product that is current at the beginning of the service contract period; otherwise, an additional charge may be applied to bring the customer into service eligibility.

## Service limitations

This service does not include delivery of the actual software updates that may be acquired through the purchase of HP Software Media and Documentation Updates Service or HP Software Updates Service, as applicable for your products.

## Customer responsibilities

The customer must retain – and provide to HP upon request – all original software licences, upgrade licence agreements and licence keys.

The customer will use all software products in accordance with current HP software licensing terms corresponding to the customer's prerequisite underlying software licence or, if applicable, in accordance with the current licensing terms of the third-party software manufacturer, including any additional software licensing terms that may accompany the actual software update provided under the Software Media and Documentation Updates Service or the Software Updates Service.

# HP Licence Subscription Service

Reduce the cost of purchasing individual update licences through subscription savings.

## General provisions/other exclusions

Distribution of certain third-party licence agreements and licence keys may be made directly from the third-party vendor to the customer.

## For more information

For more information on HP Licence Subscription Service, contact any of our worldwide sales offices or visit our website at:

**[www.hp.com/hps/support](http://www.hp.com/hps/support)**

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To learn more, visit [www.hp.com](http://www.hp.com)

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